

Troubleshooting chart (Truma Combi furnace)

Error code	Cause	Remedy
# 17	Hot water mode with empty water container.	Switch off furnace and allow to cool. Fill boiler with water.
# 18	Warm-air outlet blocked.	Check the individual outlet openings.
	Circulated air intake blocked.	Remove blockage from circulated air intake.
# 21	Room temperature sensor/cable defective.	Contact Truma Service.
# 24	Imminent undervoltage, battery voltage too low < 10.4 V.	Charge battery.
# 41	Electronics blocked.	Contact Truma Service.
# 43	Excess voltage > 16.4 V.	Check battery voltage and power sources, such as battery charger.
# 44	Undervoltage, battery voltage too low < 10.0 V.	Charge battery. If necessary, replace old battery.
# 45	Only Truma Combi eco plus or Truma Combi comfort plus models.	
	No 120 VAC supply voltage.	Restore 120 VAC supply voltage.
	Overheating protection has responded.	Contact Truma Service.
#112, #202, #121, #211	Gas cylinder closed.	Check gas supply.
	Gas shut-off valve is closed – switch position = off.	Open gas shut-off valve – switch position = on.
	Overheating protection has responded.	Switch off furnace and allow to cool; if necessary, fill the water container with cold water. Check warm air outlets and circulated air intake and remove blockages. Switch furnace on again.
#122, #212	Combustion air infeed or exhaust gas outlet closed.	Check for obstructions such as slush, ice or leaves and remove from the openings.
	Gas shut-off valve is closed – switch position = off.	Open gas shut-off valve – switch position = on.
	Gas pressure regulation system defective.	Contact Truma Service.
	Overheating protection has responded.	Switch off furnace and allow to cool; if necessary, fill the water container with cold water. Check warm air outlets and circulated air intake and remove blockages. Switch furnace on again.
	Electronics defective.	Contact Truma Service.
#255	Furnace has no 12 VDC power supply.	Ensure 12 VDC power supply.
	No connection between the furnace and the control panel.	Ensure connection between furnace and control panel.
	Control panel cable defective.	Contact Truma Service.

If none of the measures in the troubleshooting chart proves successful or fault codes are displayed that cannot be found in the troubleshooting chart, please contact the Truma Service Center at 1-855-558-7862 or one of our authorized service partners.